

ENCOREFX LTD.

Money Transmission Licenses in the USA

Consumer Complaint Contact Information

State	License Number	State Regulator	State Regulator Contact	Consumer Complaints State Contact Information
Illinois	MT.0000338	Illinois Department of Financial & Professional Regulation	<a href="https://www.idfpr.com/">https://www.idfpr.com/</a>	<a href="https://www.idfpr.com/Admin/Complaints.asp">https://www.idfpr.com/Admin/Complaints.asp</a> Phone: 1-888-298-8089 By mail: Department of Financial Professional Regulation Division of Financial Institutions 230 West Washington, 5th Floor Springfield, Illinois 62786
Iowa	2019-0003	Iowa Division of Banking Finance Bureau	<a href="https://www.idob.state.ia.us/public/contactInfo/Default.aspx">https://www.idob.state.ia.us/public/contactInfo/Default.aspx</a>	<a href="https://www.idob.state.ia.us/bank/docs/comscomp.aspx">https://www.idob.state.ia.us/bank/docs/comscomp.aspx</a> Phone: (515) 281-4014
Kentucky	SC700740	Kentucky Department of Financial Institutions	<a href="http://kfi.ky.gov/industry/Pages/transmitters.aspx">http://kfi.ky.gov/industry/Pages/transmitters.aspx</a>	<a href="http://kfi.ky.gov/complaint/Pages/financial.aspx">http://kfi.ky.gov/complaint/Pages/financial.aspx</a> Phone: (844) 354-0613 Email: to <a href="mailto:KFI.Complaints@ky.gov">KFI.Complaints@ky.gov</a> By mail: Kentucky Department of Financial Institutions, Attention: Consumer Complaints, 1025 Capital Center Drive, Suite 200, Frankfort, KY 40601
North Dakota	MT103229	North Dakota Department of Financial Institutions	<a href="https://www.nd.gov/dfi/">https://www.nd.gov/dfi/</a>	<a href="https://www.consumerfinance.gov/complaint/">https://www.consumerfinance.gov/complaint/</a> Phone: (855) 411-2372
Pennsylvania	58690	Pennsylvania Department of Banking and Securities	<a href="https://www.dobs.pa.gov/Businesses/Non-Bank%20Licensees/Pages/default.aspx">https://www.dobs.pa.gov/Businesses/Non-Bank%20Licensees/Pages/default.aspx</a>	<a href="https://www.dobs.pa.gov/Consumers/Pages/File-a-Complaint.aspx">https://www.dobs.pa.gov/Consumers/Pages/File-a-Complaint.aspx</a> Phone: 1-800-600-0007
South Carolina	-	Office of the Attorney General	<a href="http://www.scag.gov/civil/money-services">http://www.scag.gov/civil/money-services</a>	Phone: (803) 734-1221
South Dakota	MT.2142	South Dakota Dept. of Labor & Regulation	<a href="https://dlr.sd.gov/banking/money_transmitters/default.aspx">https://dlr.sd.gov/banking/money_transmitters/default.aspx</a>	<a href="https://dlr.sd.gov/banking/consumers/filing_complaint.aspx">https://dlr.sd.gov/banking/consumers/filing_complaint.aspx</a> Phone: (605)773-3421

Tennessee	1394445	Tennessee Department of Financial Institutions	<a href="https://www.tn.gov/tdfi/">https://www.tn.gov/tdfi/</a>	<a href="https://www.tn.gov/tdfi/tdfi-how-do-i/file-a-complaint.html">https://www.tn.gov/tdfi/tdfi-how-do-i/file-a-complaint.html</a>  Phone: (615)253-7794  Request a form via e-mail at <a href="mailto:tdfi.consumerresources@tn.gov">tdfi.consumerresources@tn.gov</a>  Mail: Tennessee Department of Financial Institutions Tennessee Tower 26th Floor, 312 Rosa L. Parks Nashville, TN
Washington	550-MT-116463	Washington Department of Financial Institutions	<a href="https://dfi.wa.gov/industry">https://dfi.wa.gov/industry</a>	<a href="https://dfi.wa.gov/file-complaint">https://dfi.wa.gov/file-complaint</a>  Phone: (360) 902-8703 Email: <a href="mailto:CSEnforceComplaints@dfi.wa.gov">CSEnforceComplaints@dfi.wa.gov</a>
Wisconsin	-	State of Wisconsin Department of Financial Institutions	<a href="https://www.wdfi.org/fi/lfs/soc/">https://www.wdfi.org/fi/lfs/soc/</a>	<a href="https://www.wdfi.org/wca/consumer_credit/complaints_and_questions.htm">https://www.wdfi.org/wca/consumer_credit/complaints_and_questions.htm</a>  Phone: (800)452-3328
Wyoming	7253	Wyoming Department of Audit, Division of Banking	<a href="http://audit.wyo.gov/">http://audit.wyo.gov/</a>	<a href="https://088467b0-a-84cef9ff-sites.googlegroups.com/a/wyo.gov/doa/WY_Complaint_Form.pdf?attachauth=ANoY7cpmomQJ7PbHvCvYXbR24a5sMTovL4MFMwxV9kOawi6TYti74_jasgJi3ODNAIvbMvvmdVAPfBKY0SflnxIVOGsnEVJsWwrAOKRH1lyJk-P28Jev6zhNkiMI2ydg1rw07SLB7XT6sl-NPSa6p7QtWD0-g6FrFjh8QKLpg28QqtPHBHUAK-oLLTIFh5yFfq0zfo5GYfyGnuUHFJOWxxWkXARFD7hRg%3D%3D&amp;attredirects=0">https://088467b0-a-84cef9ff-sites.googlegroups.com/a/wyo.gov/doa/WY_Complaint_Form.pdf?attachauth=ANoY7cpmomQJ7PbHvCvYXbR24a5sMTovL4MFMwxV9kOawi6TYti74_jasgJi3ODNAIvbMvvmdVAPfBKY0SflnxIVOGsnEVJsWwrAOKRH1lyJk-P28Jev6zhNkiMI2ydg1rw07SLB7XT6sl-NPSa6p7QtWD0-g6FrFjh8QKLpg28QqtPHBHUAK-oLLTIFh5yFfq0zfo5GYfyGnuUHFJOWxxWkXARFD7hRg%3D%3D&amp;attredirects=0</a>  Fax: (307)777-3555  Email: <a href="mailto:marlene.aitchison@wyo.gov">marlene.aitchison@wyo.gov</a>  By mail: Wyoming Division of Banking 122 West 25th Street Herschler Building, 3 East Cheyenne, WY 82009